

# NATIONAL FLOWER CENTRE GIFT VOUCHER TERMS AND CONDITIONS

## 1. DEFINITIONS

In the terms and conditions:

**'Gift Voucher'** means the National Flower Centre \$50 voucher issued in hard copy form to approved MMA buyers.

**'Participating NFC Stand'** means any one of the stands that are identified as a participating business. A list of participating businesses can also be found at [melbournemarkets.com.au/national-flower-centre](http://melbournemarkets.com.au/national-flower-centre).

**'MMA'** means the Melbourne Market Authority ABN 56 160 141 887.

**'Market'** means the Melbourne Wholesale Fruit, Vegetable and Flower Market located at 55 Produce Drive, Epping, Victoria 3076.

**'National Flower Centre'** means the flower market located on the Market.

**'Redeem'** means the exchange of the Gift Voucher for goods from a Participating NFC Stand and **'Redemption'** has the same meaning.

A reference to **'you'** or **'your'** is a reference to the person who is taken to agree to these terms and conditions.

## 2. AGREEING TO THE TERMS AND CONDITIONS

- These terms and conditions apply to each Gift Voucher.
- You agree to be bound by these terms and condition by using this Gift Voucher.

## 3. VALIDITY PERIOD

This Gift Voucher is valid until 30 April 2025. Post this date, Redemption will not be possible.

## 4. REDEMPTION

- Gift Voucher Redemption must be done in person at the National Flower Centre. You must register and have approved your business and access card application prior to accessing the Market and National Flower Centre. Access can be obtained via the following link: <https://melbournemarkets.my.site.com/selfregistration>
- This Gift Voucher may be Redeemed at a Participating NFC Stands up to the value of the Gift Voucher.
- Each Gift Voucher can only be used at one Participating NFC Stand. No unused portion of a Gift Voucher can be used at multiple Participating NFC Stands.
- If you receive more than one Gift Voucher you may use multiple gift vouchers at the same Participating NFC Stand or each Gift Voucher can be used as separate Participating NFC Stands.
- Your use of this Gift Voucher at a Participating NFC Stand is always subject to the policies of that Participating NFC Stand regarding the goods made available by it.

## 5. NON-REFUNDABLE

- This Gift Voucher cannot be returned or exchanged for cash or credit, in part or in whole.
- No refunds will be provided for any unused portion of this Gift Voucher's value.

## 6. LIABILITY

- You are responsible for the security, use and safety of this Gift Voucher.

- The MMA will not be responsible for the loss or misplacement of this Gift Voucher.

#### **7. REMAINING BALANCE**

- Any unused balance of this Gift Voucher will not be returned or credited.
- Where the price of the goods being purchased with this Gift Voucher exceeds the value of this Gift Voucher, you must pay the amount in excess by an alternative payment method at the discretion of the relevant Participating NFC Stand.
- No cashback will be given if the purchase amount of the goods is less than the value of the Gift Voucher.

#### **8. EXCLUSIONS**

This Gift Voucher can only be used at Participating NFC Stands.

#### **9. CANCELLATION**

- The MMA reserves the right to cancel this Gift Voucher if necessary due to circumstances beyond our control.
- The MMA reserves the right to cancel any Gift Voucher obtained fraudulently, or for any misuse or violation of terms.

#### **10. MODIFICATION OF TERMS**

Terms and conditions of this certificate are subject to change and are available on at [melbournemarkets.com.au/national-flower-centre](http://melbournemarkets.com.au/national-flower-centre)

#### **11. JURISDICTION**

This Gift Voucher is governed by the laws of the State of Victoria.

#### **12. CUSTOMER SUPPORT**

For any queries related to this Gift Voucher, contact [marketing@melbournemarket.com.au](mailto:marketing@melbournemarket.com.au).