

# QMS-PRO-99c

## MMA SOCIAL DISTANCING AND FACE MASKS / COVERING POLICY



### Enforcement of Social Distancing & use of Face Mask / Coverings

The MMA is implementing this social distancing and face masks / covering policy to reduce the risk of transmission of COVID-19.

#### Background

Community transmission of COVID-19 continues to grow in Metropolitan Melbourne.

The MMA has implemented a range of procedures to reduce the risk of an infected individual transmitting the virus within the Market, from temperature screening upon entry to increased cleaning schedules. Still, these measures are not fool-proof, particularly where an infected individual does not show any symptoms of COVID-19.

The most effective way to stop transmission of COVID-19 is by practising good hygiene, wearing personal protective equipment (PPE) and adhering to strict social distancing rules – MMA OH&S requirements in accordance with DHHS and WHO guidance (as of the time of this policy).

While a great number of Market users are doing the right thing, some people are deliberately ignoring social distancing rules, and not wearing PPE such as face mask / covering - these people are putting the Market community at risk.

### Enforcement of Social Distancing & use of Face Mask / Coverings

To help ensure the safety and business continuity of the Melbourne Market, the MMA is now imposing penalties for those deliberately not following social distancing rules or wearing a face mask / covering.

*Note "it is intended that the requirement to wear a face mask / covering will mirror the Premier's directions and DHHS requirements and guidance eg. if the DHHS/ Premier recommend that a face mask is required (not just a scarf) then that higher standard will apply to this policy"*

#### Penalties

Under Operating Rule 12(b), A Person on Market Land must comply with the OH&S Plan and all relevant OH&S requirements at all times; therefore, any person found deliberately breaking social distancing rules or not wearing a face mask / covering will be subject the following penalties:

- 1st offence – Warning that is recorded in a Market user's file
- 2nd offence – 24-hour suspension from the Market \*
- 3rd offence – 48-hour suspension from the Market \*
- 4th offence – 72-hour suspension from the Market \*

\*Any suspension is effective from the next business day.

Market Relations Officers will also issue penalties 'after the fact' for non-compliance with social distancing rules and / or not wearing a face mask / covering as part of their current review of CCTV footage.

To be clear, in relation to social distancing the MMA is not out to penalise people who accidentally walk past each other within **1.5 metres**, or penalise a person passing an object, like an invoice, to someone else.

The aim of introducing these penalties is to stop the deliberate behaviours that are putting everyone at risk. Some examples that are regularly seen include:

- Two or more people mingling around point of sale desks
- Handshaking

Document Owner: General Counsel	Document Manager: QMS Co-Coordinator			
Document no: QMS-PRO-99c	Issue date: 22/07/2020	Next Review date: 22/07/2020	Issue no: 1	Page 1/2

NOTE: Printed copies of this document MAY NOT BE THE LATEST. The most up-to-date version is located on Harvest QMS Document Library

# QMS-PRO-99c

## MMA SOCIAL DISTANCING AND FACE MASKS / COVERING POLICY



- Hugging or placing arms around someone's shoulders
- Interacting with others within the 1.5m distance rule
- Not wearing face masks / coverings

If a market user has a lawful excuse for not wearing a face mask / covering, then they must provide supporting document of such to the Manager of Operations / MMA General Counsel & Head of Property. E.g. if there is a medical excuse for not wearing a face mask / covering, a medical certificate will need to be provided to evidence this.

This policy applies indefinitely to a Pandemic or other State of Emergency until the MMA otherwise provides written communication to the Melbourne Market.

Document Owner: General Counsel	Document Manager: QMS Co-Coordinator			
Document no: QMS-PRO-99c	Issue date: 22/07/2020	Next Review date: 22/07/2020	Issue no: 1	Page 2/2

NOTE: Printed copies of this document MAY NOT BE THE LATEST. The most up-to-date version is located on Harvest QMS Document Library