

## Electricity Supply for Melbourne Markets, Epping - Tenants

Melbourne Market Authority has engaged WINenergy to manage the electricity distribution network within Melbourne Market. ***This initiative of Melbourne Market Authority means that tenants within the market will have access to lower electricity rates.*** These savings are possible through the lower network tariffs which are available at sites operating as an Embedded Network.

### Some of the key benefits to Market Tenants include:

- **Immediate connection of electricity supply**  
Your tenancy is already connected to the network which means you don't have to wait for supply connection as you would using the normal supply channels.
- **Tenants are not locked into contracts**  
There are no contracts with WINenergy so if you decide to change electricity company at any stage there will be no termination fees or penalties from WINenergy.
- **Improved quality and reliability of service**  
Your newly installed SMART meter is read monthly to generate bills from actual meter reads only. NO MORE ESTIMATED READS. You can also get detailed data for energy usage analysis.
- **Buying Power Exclusive to the tenants at Melbourne Markets, Epping**  
As a tenant you will not only enjoy the benefits of bulk energy purchase, but also cut down the time spent on negotiating tedious energy contracts.

In appointing WINenergy to facilitate this program, Melbourne Market Authority is offering the tenants an industry best practice solution. WINenergy is a specialist service provider to large scale tenancies throughout Australia.

Whether you choose to purchase electricity through WINenergy or through another electricity retailer you are still connected to Melbourne Market Authority's embedded network infrastructure and WINenergy will manage the connection and billing in relation to this infrastructure.

In order to organise the connection of electricity to your premises, please sign up online at [www.winenergy.com.au](http://www.winenergy.com.au)

Should you need any assistance in either the connection or purchase of your energy please contact the WINenergy Customer Service team on **1300 791 970**. Our business hours are 8.00am to 5.00pm Monday to Friday or email [enquiries@winenergy.com.au](mailto:enquiries@winenergy.com.au).

Yours Sincerely,

The Customer Service Team  
WINenergy Pty Ltd.  
P 1300 791 970