

Epping stand holder

UPDATE

Welcome

The new Melbourne Market at Epping is nearing completion and is expected to be open from the middle of 2015. In response to feedback, we will be producing printed monthly updates in the lead up to the move. This update is specifically for fruit and vegetable stand licence holders and will contain key information relevant to you.

We will also be producing similar updates for store holders, the National Flower Centre, and fruit and vegetable retailers. You can grab some copies of the retailer update and use this to help keep your customers informed about the move to the new Market at Epping.

Keep an eye out for the updates from market officers, and in the cafés. The information will also be available to you on the new 'stand holder' page on the MMA website.



Aerial photo of the new Market at Epping, taken 30 January 2015

Epping stand holder update

Stand holder key dates

Activity	Date*
Advice about electricity connection requirements	February 2015
Parking allocations announced	February/ March 2015
Site visits	March 2015
Online induction and access cards	April 2015
Epping Market Open Day (whole of market)	May 2015

* Note: timing will be confirmed closer to the actual date

Market operating rules

The design of the new Market is underpinned by the idea of establishing new environments that allow businesses to conduct their tasks easier, safer and with the ability to manage costs more appropriately.

Soon the MMA will release the final Market Operating Rules for the new Market at Epping. These rules will make sure we are all working in a healthy and safe environment.

Everyone transitioning to the new Market at Epping will be required to participate in an online induction to learn about the new operating rules - this will be part of the process to get your new access card. Everyone should also attend at least one site visit before the new Market opens.



Stand power supply

All stand holders have the opportunity of having a power supply at the new Market at Epping.

- ▶ Each reel will have at least a capacity of 10 Amps (2400w).
- ▶ Capital cost (per reel) - for installation is \$2,400, payable in quarterly installments of \$300 over two years.
- ▶ Operating cost (per reel) - will be \$292.33 per quarter.

Stand holders with no power to stands (at West Melbourne)

Stand holders who do **not** currently have power to their stand/s at West Melbourne, but would like to have power at Epping, can register interest at www.melbournemarkets.com.au/standpower or collect a form from the Epping Information Centre between 7am and 9.30am daily and will be required to pay **both** the capital cost and operating cost.

Stand holders with power to stands (at West Melbourne)

Stand holders with existing power at West Melbourne will be contacted by letter to determine their power needs at Epping and will **only** be required to pay the operating cost.

However, if a stand holder requires more power reels than currently provided to their stands at West Melbourne, then the stand holder will be required to pay the capital cost for any additional reels.

Stand holder parking

The stand holder parking Expression of Interest (EOI) closed on 23 January 2015. If you submitted an EOI, you will be sent a letter this month with information about your allocation.

Stand holder site visits

Once the line marking for the stands is down in mid-late March, you will have the opportunity to attend one of the stand holder site visits.

This will be your chance to:

- ▶ Walk around your allocated stand area.
- ▶ Walk between your stand, parking space/s and Part A Warehousing (if you have a lease).
- ▶ Measure travel distance and times for moving produce.

Stand holder site visits	Time
Tuesday 24 March 2015	10am - 11.30am
Thursday 26 March 2015	10am - 11.30am
Tuesday 31 March 2015	10am - 11.30am

Bookings are essential, and please advise if you are bringing others with you. To book:

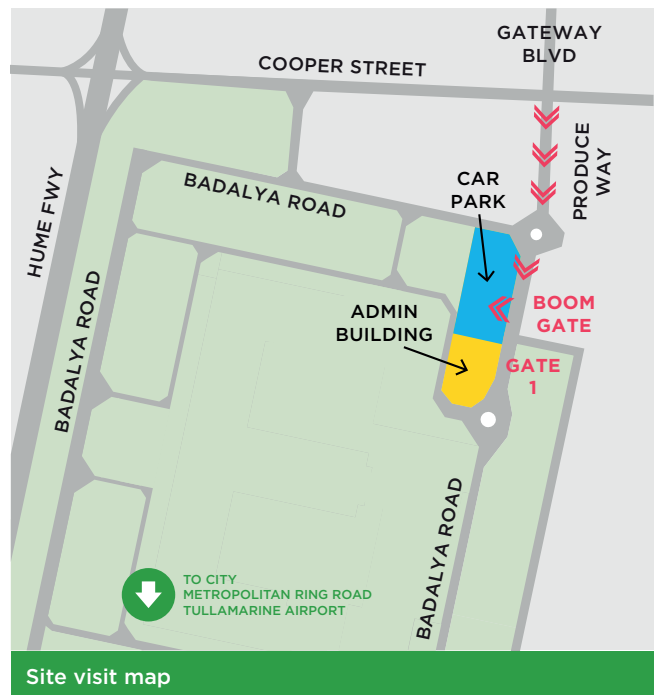
- ▶ Call MMA on (03) 9258 6100
- ▶ Email info@melbournemarkets.com.au

Retailer site visits

An important part of the move to the new Market at Epping will be supporting your customers, the fruit and vegetable retailers.

We have begun site visits for retailers to give them an opportunity to have a look at the new Market at Epping before the parking retailer EOI closes on 20 February. Retailer site visits at the start of February were very well attended, with more than 80 people attending each visit. If you know a retailer who missed out, detail of the next site visit is listed below:

Retailer site visit	Time
Tuesday 17 February 2015	11am - 12pm



Site visit map

Survey

You will be receiving a lot of information over the coming months about the transition to the new Market at Epping. We've already made some changes to how you'll be getting information, by introducing this monthly printed update and a page for stand holders on the website. We'd like to give everyone the opportunity to provide us with feedback so we have created an online survey.

This survey will help us provide you with the right information - when and where you need it. It should take you around 5 minutes to complete and your responses will be anonymous.

You would have received an email with the link to the survey on Wednesday 11 February 2015. If you don't have access to this email, go to the MMA website where you will find a link to the survey. You will have until the end of the month to complete the survey and tell us how you would like to get information about the move to the new Market at Epping.

New Market operating times

Operating times for the new market have been announced. These hours will come into effect following the transition to the new Market at Epping.

These hours will be reviewed after 12 months.

Fruit & vegetable market

	Start	Finish
Monday	3.30am	7am
Tuesday	4.30am	7.30am
Wednesday	4.30am	7.30am
Thursday	3.30am	7am
Friday	3.30am	7am
Saturday and Sunday	Not trading	

Questions?

Do you feel you have enough information about the transition to the new Market at Epping? If not you've got some options:

- ▶ Visit the Epping Information Centre at the middle of the fruit and vegetable market trading floor
- ▶ Contact the MMA team on 03 9258 6100, 8am - 4pm Monday to Friday, or email info@melbournemarkets.com.au
- ▶ Visit the MMA website www.melbournemarkets.com.au/market-relocation

Future editions

In future updates we will be giving you information on:

- ▶ New access cards and induction
- ▶ Further site visits
- ▶ Parking
- ▶ Market operating rules
- ▶ Survey results.

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Buyers walk in the trading floor centre at the new Market at Epping.