

Epping retailer

UPDATE

Welcome

The new Melbourne Market at Epping is nearing completion and is expected to be open from the middle of 2015. In response to feedback, we will be producing printed monthly updates in the lead up to the move. This update is specifically for fruit and vegetable buyers/retailers, and will contain key information relevant to you.

We will also be producing similar updates for fruit and vegetable store and stand holders, and the National Flower Centre. You can also speak with your suppliers about the move to the new Market at Epping.

Keep an eye out for the updates from market officers, and in the cafés. The information will also be available to you on the new 'retailer' page on the MMA website.



Aerial photo of the new Market at Epping, taken 30 January 2015

Epping retailer update

Retailer key dates

Activity	Date*
Site visits	February 2015
Parking allocations announced	March 2015
Online induction and access cards	April 2015
Epping Market Open Day (whole of market)	May 2015

* Note: timing will be confirmed closer to the actual date

Retailer site visits

Getting access to the site before the move will be important to help you plan how you will use the new Market at Epping once it is trading.

It will be important that you have the opportunity to map your route around the market, so as to make the best use of your time. Site visits include a walk around the new Market at Epping, and a question and answer session with the MMA.

This month you have been offered site visits before the call for parking Expressions of Interest (EOI) closes so you can get a feel for the space and decide what area suits you best.



Retailer site visits at the start of February were very well attended, with more than 80 people attending each visit. Detail of the next site visit is listed below:

Retailer site visit	Time
Tuesday 17 February 2015	11am - 12pm

Bookings are essential, and please advise if you are bringing others with you. To book:

- ▶ Call MMA on (03) 9258 6100
- ▶ Email info@melbournemarkets.com.au



Site visit map

Parking

The retailer parking Expression of Interest (EOI) will close on 20 February 2015. You must submit your EOI to be allocated a parking space. You will then be sent a letter with information about your allocation.

Market operating rules

The design of the new Market is underpinned by the idea of establishing new environments that allow businesses to conduct their tasks easier, safer and with the ability to manage costs more appropriately.

Soon the MMA will release the final Market Operating Rules for the new Market at Epping. These rules will make sure we are all working in a healthy and safe environment.

Everyone transitioning to the final Market at Epping will be required to participate in an online induction to learn about the new operating rules - this will be part of the process to get your new access card. Everyone should also attend at least one site visit before the new Market opens.

Survey

You will be receiving a lot of information over the coming months about the transition to the new Market at Epping. We've already made some changes to how you'll be getting information, by introducing this monthly printed update and a page for retailers on the website. We'd like to give everyone the opportunity to provide us with feedback so we have created an online survey.

This survey will help us provide you with the right information - when and where you need it. It should take you around 5 minutes to complete and your responses will be anonymous.

You would have received an email with the link to the survey on Wednesday 11 February 2015. If you don't have access to this email, go to the MMA website where you will find a link to the survey. You will have until the end of the month to complete the survey and tell us how you would like to get information about the move to the new Market at Epping.



Buyers walk in the trading floor centre at the new Market at Epping.

New market operating times

Operating times for the new market have been announced. These hours will come into effect following the transition to the new Market at Epping.

These hours will be reviewed after 12 months.

Fruit & vegetable market

	Start	Finish
Monday	3.30am	7am
Tuesday	4.30am	7.30am
Wednesday	4.30am	7.30am
Thursday	3.30am	7am
Friday	3.30am	7am
Saturday and Sunday	Not trading	

Questions?

Do you feel you have enough information about the transition to the new Market at Epping? If not you've got some options:

- ▶ Visit the Epping Information Centre at the middle of the fruit and vegetable market trading floor
- ▶ Contact the MMA team on 03 9258 6100, 8am - 4pm Monday to Friday, or email info@melbournemarkets.com.au
- ▶ Visit the MMA website www.melbournemarkets.com.au/market-relocation

Future editions

In future updates we will be giving you information on:

- ▶ New access cards and induction
- ▶ Further site visits
- ▶ Parking
- ▶ Market operating rules
- ▶ Survey results.

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MMA administration building and conference centre at the new Market at Epping.