



MELBOURNE MARKET AUTHORITY

MARKET CIRCULAR NO: 609

DATE: 20 MARCH 2014

TO: All Melbourne Market Users

THE MELBOURNE MARKETS WELCOME QUAYCLEAN

The Melbourne Market Authority and Plenary Asset Management are pleased to welcome a new cleaning services provider to West Melbourne, Quayclean Australia Pty Ltd (Quayclean).

Quayclean will replace current cleaning services at West Melbourne from Monday 31 March 2014.

Quayclean's services at West Melbourne will include the daily cleaning and tidying of Market amenities including offices, toilet blocks and gatehouses, as well as rapid response services.

Quayclean is an Australian-owned and operated professional cleaning services company employing over 160 staff nationwide. Some of the company's most recognised contracts include the Melbourne Sports and Aquatic Centre, Sydney Cricket Ground and the 2014 Australian Open.

How will the new cleaning provider affect me and what changes will I see?

It will be business as usual for the Market community. You will however notice a few new faces around the place wearing blue Quayclean uniforms.

Comprehensive impact cleans of all toilet blocks and internal toilet areas will take place throughout April. This involves a thorough cleaning of floors, walls and bathroom amenities.

Who do I contact with an urgent cleaning request during trading hours?

In the first instance please report any urgent cleaning required in market amenities or toilet blocks to a Market Officer who will escalate the issue to Quayclean.

A handwritten signature in black ink, appearing to read 'Mark Maskiell'.

Mark Maskiell
CEO Melbourne Market Authority